Center for IT Excellence

Responsible University Office:
Center for IT Excellence

Contact Information for this office:
903-468-6000
HelpDesk@TAMUC.edu
http://www.tamuc.edu/CITE

The Center for IT Excellence (CITE) manages information technologies to help the university improve the quality of education and research, prepare students for work in the twenty-first century, and expand its role in the community and around the world. The following are some of the services and support CITE provides the university community:

Support Services: Technical assistance for incoming inquiries, issues, and requests related to computer systems, software, hardware, and telecommunications.

Infrastructure Services: Engineering, system support and application management for servers, storage, messaging, directory, domain services, network, and data center security.

Center for Accessibility: Resources to help the university meet requirements governing the accessibility of electronic information that includes policy information, training resources, guidelines, and testing checklists.

Application Solutions: Web developers, database administrators, Banner developers and web administrators administer high quality and cost effective technology solutions.

Project & Process Management: Manages the IT project portfolio and is responsible for capturing the business needs as well as identifying solution requirements, managing the project scope, schedule, and budget.

Our Online Knowledge Base and CITE staff can assist you with . . .
- MyLeo Password Reset
- eCollege Issues and Contact Information
- Anti-Malware Downloads
- VPN Access for Library Resources
- Setting up with Wireless
- Internet Connectivity Issues
- Software Updates
- General Software Troubleshooting
- Tips & Tricks and So Much More!