Barbara Cruz Villarreal

Texas A&M University - Commerce; PO Box 3011, Commerce, TX 75428 Phone: 903-886-5358

	Horticu	lturist/Arborist					
Summary	 Strong knowledge and background in the Horticultural and Arboriculture field Proficient organizational skills One on one professional consultant; establishing professional relationships Satisfied client base Adapts quickly, learns efficiently, and communicates ideas clearly 						
				- Passionate about meeting new people and learning about what they need			
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				Key Skills	Microsoft Office	Microsoft Excel	Microsoft Power Point
	Outlook	Website Management	QuickBooks				
Inventory	Education	Account Management					
Customer Service	Retail Sales/Wholesale	Scheduling					
Team Work	Merchandising	Marketing					
Plant Health	Soil Health	Accounts Payable					
Education	Masters in Agricultural Science and Technology - Emphasis in Horticulture						
	Thesis: Evaluation of Northern Roses in Texas						
	Texas A&M Univeristy-Commerce 2010						
	Bachelors in Agricultural Science and Technology - Emphasis in Ornamenta Horticulture <i>Texas A&M University-Commerce 2008</i>						
	Associates in Applied Science						
	Tyler Junior College 2005						
Certifications	Texas Certified Arborist						

Career History

Tree Service Sales, Samuel's Tree Service, LLC, June 2017 to present

- -Tree Service sales, consultations, and diagnosis
- -Bid projects and provide quotes
- -Scheduling of service
- -Dispatch, manage crew, and job site walk through
- -Client follow-up

Tree Service Sales, Fannin Tree Farm / Services, October 2015 to June 2017

- -Tree Service sales, consultation, and diagnosis
- -Tree Service and Tree sales / Outside Sales
- -Client follow-up
- -Scheduling of service
- -Bid projects and provide quotes
- -Assist clients with horticultural questions
- -Dispatch, manage crews, and jobsite walk through

Inside Sales, Soil Building Systems, June 2014 to October 2015

- Call current/potential clients for orders
- Customer service
- Assist clients with horticultural questions and educate
- Bid projects
- Provide quotes
- Schedule deliveries
- Account management
- Accounts payable
- TCEQ/ SWPPP Management

Garden Advisor, North Haven Gardens; June 2014 to June 2016

- Assist clientele with plant questions, choices, and needs
- Assist with soil amendments, common pests, and watering
- Restock plant material; inform clientele of incoming stock.
- Teach small pop-up classes to inform clientele of different plant information

Head Retail Sales, Office Manager: Chambersville Tree Farms January 2011 to March 2014

- Worked directly with clients in sales, scheduling, delivery and installation
- Overall office sales and processing (for retail and wholesale accounts)
- Organizer of Plant Ant Account, website updates, and marketing
- Client Services
- Maintained Inventory
- Presenter to garden clubs, tours, and other groups
- Organizer for functions with various garden clubs
- Co-Manager of production and planting crews

Graduate Assistant, Texas A&M University Commerce 2009-2010

- Thesis, Evaluation of Northern Roses in Texas
- Taught introductory labs for Horticulture and Soils
- Maintained College Green Houses and mass plantings around Agricultural building
- Assisted with Green Roof Project