# EMBA 530—Innovation and Entrepreneurship Spring, 2013- Sections 01W & 02W

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**Course Description:** This course is geared towards developing the theoretical and applied knowledge necessary for students to understand entrepreneurship, the entrepreneur, and the new venture creation process as well as stimulating students' alertness towards opportunity recognition and value creation with limited resources.

## **Course Objectives:**

- 1) Understand the main theoretical perspectives in entrepreneurship
- 2) Develop a keener sense of opportunity recognition
- 3) Understand how functional areas/topics differ in the entrepreneurial context

**Course Format:** In order to achieve the course objectives, students will: 1) read extensive scientific and practitioner entrepreneurship literature, 2) engage in four discussions on relevant entrepreneurship topics using both literature support as well as personal experiences, 3) search for new venture opportunities in three distinct contexts, and 4) develop a comprehensive business plan of a creative entrepreneurial venture.

**Communication:** The main means of communication for this course will be via Email—I check my email several times per day. If you email me a question that I consider might benefit the rest of the class, I will email the question with a response to the entire class. I do not use all of the functions available on eCollege. Primarily, I will be posting slides and other learning aides in "Doc Sharing" and we will be conducting our discussions (see below) through the "discussion" space in eCollege. Also, you will be submitting your homework assignments and business plan via the "Drop Box" in eCollege.

## **Course Grading:**

Discussions (4): 20%

Homework assignments (3): 45%

Business Plan: 35%

General Guideline for Assignments: All assignments (homework & business plan) are to be done in teams of 3-5 members and handed in via the dropbox in eCollege. You only need to hand-in one assignment for all the individuals on the team—in other words, each team member does not have to hand-in the assignment as I will give grades to all those whose names appear on the received document. I will offer feedback to the team member who submitted the assignment, and that person will then forward my comments to the rest of the team. The same team members need NOT be on all assignments—you may have different team composition for the different

assignments. The following formatting guidelines for all written assignments should be used: typed using 12-point Times New Roman font, double spaced, one-inch margins all around, page numbering on bottom of page, no header or footer, and student name, assignment information, and date in upper left-hand corner. Also, please use the class code and an identifier (e.g., the business name for your assignment) when sending any form of correspondence...keep in mind that I receive many emails from the multiple courses I teach.

**Discussions:** During our 10-week term, I will post discussion questions under "discussion" in eCollege with two objectives: 1) stimulate reflection concerning pressing issues (and hopefully interesting to you) in the entrepreneurship domain, and 2) offer you the opportunity to exchange thoughts and experiences with your peers. The key to quality discussions is the value-added insights you present to the discussion. Therefore, your grade will be based on the degree to which you contribute to the discussion through insightful comments (i.e. simply stating "I also think so..." is not considered insightful). Please keep in mind that I will only consider your postings that are entered no later than **2 full days** after the established date for the discussions on the syllabus. For example, if the date for the discussion on the syllabus shows for Friday the 18<sup>th</sup>, you will have until midnight of Sunday the 20<sup>th</sup> to post your comments. The purpose of having a two day window is to keep us all on the same topic during a given timeframe. This will also allow you sufficient time to read the posts by your peers and engage in a meaningful discussion and sharing of thoughts, ideas and insights.

Homework Assignments: Each of the three (3) assignments is geared at searching, identifying and conceptually developing new ventures in the three different spheres: innovation & technology, manufacturing or import/export, and social. Specifically, I would like you to explain why you believe that an opportunity exists (i.e., perform a PEST, competition analysis and market segmentation), why the concept fills a gap in the market, explain the business model, and expected financial outcomes. Each assignment should contain two general sources of information: 1) theoretical/conceptual and empirical knowledge, and information from the academic literature (e.g., Journal of Management or Harvard Business Review) available in the library databases. This information should be used to support your arguments, for example, you may suggest that while using a pay-for-performance compensation structure in Western countries may be beneficial, cultural differences may yield different results in emerging economies (Du & Choi, 2009). 2) I also want you to use other sources available online for more specific information such as learning about social trends (e.g., cell phone usage among teenagers), the specific process to import/export, permits required, financing options from different sources (local banks, SBA, purchase order financing...), specific laws, information on the competition and so on. In other words, you should view your assignments as case studies (shorter versions of the full business plan) where you will be developing your work based on scientific knowledge and entrepreneurial acumen. I expect that these assignments should be between 20-30 pages of specific, relevant information in a 'writing for business' (no fluff) format.

**Students with Disabilities:** The Americans with Disabilities Act (ADA) is a federal antidiscrimination statute that provides comprehensive civil rights protection for persons with disabilities. Among other things, this legislation requires that all students with disabilities be guaranteed a learning environment that provides for reasonable accommodation of their disabilities. If you believe you have a disability requiring an accommodation, please contact the Office of Student Disability Resources and Services, Texas A&M-Commerce, Gee Library, Room 132 – Phone (903) 886-5150 or (903) 886-5835 – Fax (903) 468-8148 – StudentDisabilityServices@tamu-commerce.edu

Code of Student Conduct: All students will follow the tenets of common decency and acceptable behavior conducive to a positive learning environment. See Student's Handbook, Rules, and Procedures, Code of Student Conduct http://www.tamucommerce.edu/studentlife/guidebook67.pdf. College of Business professors do not tolerate plagiarism and other forms of academic dishonesty. Instructors "are expected to uphold and support student integrity and honesty by maintaining conditions that encourage and enforce academic honesty. Conduct that violates generally accepted standards of academic honesty is "Academic dishonesty." It includes, but is not limited to, plagiarism (the appropriation or stealing of the ideas or words of another and passing them off as one's own), cheating on exams or other course assignments, collusion (the unauthorized collaboration with others in preparing course assignments), and abuse (destruction, defacing, or removal) of resource material." See 13.99.99.R0.10 Academic Honesty at http://www.tamuCommerce.edu/administration/Rules%26Procedures/rules procedures.asp?RID=97. In accordance with the Texas A&M University-Commerce Code of Student Conduct Section 5.b [1, 2, 3], the penalties for students guilty of academic dishonesty include disciplinary probation, suspension, and expulsion. Also, you will receive an "F" for this course.

#### **Course Schedule**

Week 1; Friday 18: Introduction; what is entrepreneurship?

Discussion 1: Entrepreneurship and the economy

Week 2; Friday 25: The entrepreneur and entrepreneurial characteristics (i.e., personality & cognition)

Discussion 2: Entrepreneurs and intrapreneurs (i.e., corporate entrepreneurs); know thy self

### **February**

Week 3; Friday 1: Innovation and entrepreneurship

Week 4; Friday 8: Opportunity recognition

Assignment 1: Innovation/technology

Week 5; Friday 15: Marketing/bootstrapping

Week 6; Friday 22: Entrepreneurial finance Assignment 2: Manufacturing; import/export

#### March

Week 7; Friday 1: Franchising

Discussion 3: Franchisees and franchisors; insights about the franchising business model

Week 8; Friday 8: Social entrepreneurship

Assignment 3: Social entrepreneurship

Week 9; Friday 15: Family Businesses

Discussion 4: Family business and social entrepreneurship

Week 10; Friday 22: Due: Business plan

### **Business Plan**

## **Executive Summary**

The team: Who are they, experience, the role of each, and percent ownership?

The product/ service: What are you offering (characteristics) and benefits (differentiation)?

<u>The opportunity:</u> Why do you believe there is an existing demand for the product/ service you are offering?

<u>The offer:</u> How much investment is needed, what percent is being offered, how much debt will the firm have, what is the expected ROI?

#### The Team

Resume: Each member should have an attached resume.

Organizational structure: Who is reporting to whom?

<u>Assignment responsibility matrix:</u> Who will be in charge of what aspect of the business plan implementation?

## Market analysis (environmental and internal scanning)

<u>Industry analysis:</u> What are the industry tendencies; is the industry growing or contracting? What is the industry size?

<u>Target market:</u> Who is our product/ service targeted towards? Why would they purchase what we have to offer? Why will they give-up their current provider?

<u>Competition analysis:</u> Who are the competitors? What are their strengths and weaknesses? What are their strategies (their 'P's')?

<u>SWOT analysis:</u> Identify the strengths, weaknesses, opportunities and threats. Be as honest as possible. Is your strengths list a lot longer than your weaknesses list?

# **Marketing Plan**

Mission: What is the purpose of your business?

Vision: Where do you see your firm in roughly five years?

<u>Objectives</u>: What specific goals have you established regarding, growth, quality etc.? Are they SMART (specific, measurable, attainable, realistic and time-bound)?

<u>Product</u>: What are your product/ service characteristics?

<u>Price</u>: What price will we establish and why? Will we offer discounts or not? Should we group price or charge tag-on an additional charges (ex. should food or luggage in airlines be included or charged separately)?

<u>Publicity</u>: What strategy will we use? What mediums will we use (TV, radio, newspaper, magazines etc.) as well as the frequency and cost of each?

Location: What location will we choose and why? Did you perform a cost/ benefit analysis?

<u>Distribution</u>: How will we reach the final client? Wholesale, retail, internet...?

## Manufacturing and operations plan

<u>The product:</u> Does your product have technical specifications? Does it need a patent? Will there be waste? What are the required materials for manufacturing and who are the potential suppliers? Costs?

<u>Infrastructure/ Facilities:</u> Where will you manufacture and what are the benefits of the location? What technical requirements does the facility need? Size? Cost?

Equipment: What equipment is needed and what are the technical specifications?

<u>Production plan:</u> Is it useful to have a flow diagram of the entire process from once an order is placed through production and finally reaching the client?

## **Financial Analysis**

<u>Investment</u>: What will be invested in and how much will be invested? Don't forget that the initial investment should take into account assets, operational losses and working capital. Keep your eye on details for example permits, deposits (ex. rent), salaries pre-inauguration, transportation etc.

<u>Break-even point:</u> What are the fixed costs, variable costs and sales price? How many units do you need to sell to have a cash flow of \$0. Perform a sensitivity analysis to analyze how the BEP will change under different conditions.

<u>Cash flow:</u> This is the most important financial statement. In order to project a cash flow, you may first need to project the income statements and balance sheets. What will your monthly cash flow be like during the first year and then yearly for the next two years?

Return on Investment: What ROI do you expect? Is it worth the risk?

#### **Critical Risks:**

What possibly could happen that could significantly impact the potential success of this business? Can you create a mitigation plan for these risks? Can you create a contingency plan for these risks?

<b>Business Plan</b>	Far Exceeds	Exceeds Standards	Meets Standards	Fails to Meet Standards
	Standards			
<b>Executive Summary</b>	Is able to articulate	Is able to articulate	Is able to articulate	Is able to articulate the
(10%)	the new venture	the new venture	the new venture	new venture opportunity
A compelling new	opportunity and	opportunity and	opportunity and	and present a highly
venture concept	present a highly	present a highly	present a highly	convincing argument for
should be sold in just	convincing argument	convincing argument	convincing argument	the success of the new
a few summarized	for the success of the	for the success of the	for the success of the	venture.
pages. Rarely will an	new venture.	new venture.	new venture.	
investor read past the				
executive summary				(6)
unless a clear	(10)	(8)	(7)	
opportunity is				
presented.				
The Team (5%)	Detail how each	Detail how each	Roughly explains	Is not able to explain
"It's better to have an	member's	member's	how general	how each member's
A team and a B idea	competencies	competencies	competencies	competencies
than a B team and an	individually and	individually and	individually and/or	individually and/ or
A idea". Explain how	collectively enhance	collectively enhance	collectively enhance	collectively enhance the
the team members	the probability of the	the probability of the	the probability of the	probability of the new
will contribute to the	new venture success.	new venture success.	new venture success.	venture success.
success of the new			(3.5)	
venture.	(5)	(4)		(3)
Market analysis	Detailed analysis of	Detailed analysis of	Detailed analysis of	Weak/ vague analysis of
(20%)	the industry and	the industry and	the industry and	the industry and future
The overall analysis	future trends, the	future trends, the	future trends, the	trends, the target market
should include an	target market and	target market and	target market and	and their profile, a
industry analysis, a	their profile, a SWOT	their profile, a	their profile, a	SWOT analysis, and a
detail of the target	analysis, and a	SWOT analysis, and	SWOT analysis, and	detailed analysis of the
market, a SWOT	detailed analysis of	a detailed analysis of	a detailed analysis of	main competitors
analysis, and an	the main competitors	the main competitors	the main competitors	strategies (the P's of the
analysis of the	strategies (the P's of	strategies (the P's of	strategies (the P's of	most direct 5-7
competitors strategies	the most direct 5-7	the most direct 5-7	the most direct 5-7	competitors).
(marketing P's).	competitors).	competitors).	competitors).	
	(20)	(16)	(14)	
				(12)
Marketing Plan	Very detailed and	Detailed and	Broad and somewhat	Vague and non-
(20%)	extremely cohesive	cohesive strategy of	integrated strategy of	integrated strategy of
The marketing plan	strategy of product,	product, price,	product, price,	product, price,
should include the	price, promotion, and	promotion, and place	promotion, and place	promotion, and place
mission, vision,	place (dist. /	(dist. / location).	(dist. / location)	(dist. / location).
objectives (specific),	location).		strategy	
and the P's.		(16)	(14)	
	(20)			(12)
Manufacturing and	Very detailed	Detailed explanation	Explanation of the	Vague explanation of the
operations plan	explanation of the	of the manufacturing	manufacturing	manufacturing process
(10%)	manufacturing	process and/ or the	process and/ or the	and/ or the offering of the
The successful	process and/ or the	offering of the	offering of the	service.
manufacturing of a	offering of the	service. Include	service. General	
product or offering of	service. Specific	details of required	infrastructure	

a service requires a	details of required	infrastructure and	requirements and	
detailed analysis of	infrastructure and	equipment, a list of	equipment, a list of	
the product/service	equipment, a list of	providers/ suppliers	providers/ suppliers	
being offered, the	providers/ suppliers	and an explanation of	and a broad	
infrastructure required	and a specific	the production	explanation of the	
to manufacture the	explanation of the	process or sequence	production process or	
product or offer the	production process or	of the service.	sequence of the	(12)
service, the specific	sequence of the	of the service.	service.	(12)
	-		service.	
equipment needed,	service.	(1.6)		
and a detail of the	(20)	(16)	(4.6)	
production plan or	(20)		(14)	
sequence of the				
service.				
Financial Analysis	Detailed, break-down	Break-down of initial	Broad categorization	Very vague expected
(20%)	of initial investments,	investments, break-	of initial	investments and returns.
In order to financially	break-even point,	even point, pro-	investments, break-	
assess a venture, it is	pro-forma income	forma income	even point, pro-	
important to	statement, balance	statement, balance	forma income	
accurately calculate	sheet, and cash flow	sheet, and cash flow	statement, balance	
the initial investment	(monthly for the first	(monthly for the first	sheet, and cash flow	
required, a break-even	year and yearly for	year and yearly for	(for the first 3 years),	
point, pro-forma cash	the first 3 years), and	the first 3 years), and	and ROI.	
flows, and the return	ROI. Also includes	ROI. Also includes	una reor.	
on investment.	justifications for	justifications for		(12)
on investment.	capital structure and	capital structure and		(12)
	expected dividend	expected dividend		
	-	•	(14)	
	payout.	payout. (16)	(14)	
Cuitical Diales (50/)	(20)	` /	Datail the misles (1.2)	Fails to consider the risks
Critical Risks (5%)	Detail the risks (7-10)	Detail the risks (4-7)	Detail the risks (1-3)	
Every new venture	that may cause	that may cause	that may cause	that may cause problems
has risks that may	problems for the	problems for the	problems for the	for the success for the
hinder its success or	success for the	success for the	success for the	venture.
lead to its demise.	venture and what you	venture and what you	venture and what you	
Therefore, it is	can do to mitigate	can do to mitigate	can do to mitigate	
important to identify	those risks as well as	those risks as well as	those risks as well as	
these risks in order to	establish contingency	establish contingency	establish contingency	
establish mitigation	plans to be	plans to be	plans to be	
and contingency	implemented if need	implemented if need	implemented if need	(3)
plans.	be.	be.	be.	
1				
	(5)	(4)	(3.5)	
Peer evaluation	The peer performed	The peer performed	The peer performed	The peer performed
(10%)	exceptional work,	good work,	average work, on	mediocre work, did not
I expect that all	eagerly collaborated	collaborated on the	occasion	collaborate on the
members of a team	on the business plan	business plan and	collaborated on the	business plan and did not
will put forth	and delivered was	delivered what was	business plan and	deliver what was agreed
relatively the same	agreed upon.	agreed upon.	delivered less than	upon.
amount of effort	= =	agreed apon.	what was agreed	apon.
towards the	(10)	(0)		(6)
		(8)	upon.	(6)
homework. In order to			(7)	
secure equity, I want				
	İ			
each member to rate				
the other members on				
the other members on a scale from 1-4 with				
the other members on				

work and		
collaboration.		