IT Help Desk can assist you with…

- MyLeo Password Resets
- Hardware Diagnostics
- Malware on-demand scanning

Note: *Help Desk can only diagnose a hardware issue. Help Desk cannot work on the hardware to resolve any issues identified in the diagnosis. Help Desk can provide local business recommendations.*

Our Student Knowledge Base provides…

- **MyLeo** Password Reset instructions
- **Malware** on-demand scanning
- **eCollege** Questions/Issues and Contact information
- **Wireless setup** information
- VPN access for **Library Resources**
- **Tips & Tricks** and so much more!

Interested in a Student Worker position within IT?

Visit our **Student Worker Program** website for more details.

Got IT?

Visit us online @ The IT Help Desk

Having an IT emergency? There are numerous ways to contact us:

- Visit our **IT Help Desk** website for Support Hours and Contact Information
- Email the **IT Help Desk** directly
- Email the **eCollege Help Desk** directly
- OR Call us!
  - Off-campus support: **903-468-6000**
  - On-Campus support: **x6000**

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