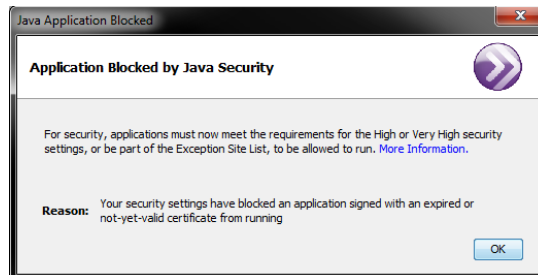


ClassLive Pro/Java Error Message: Java Application Blocked—Application Blocked by Java Security

Overview:

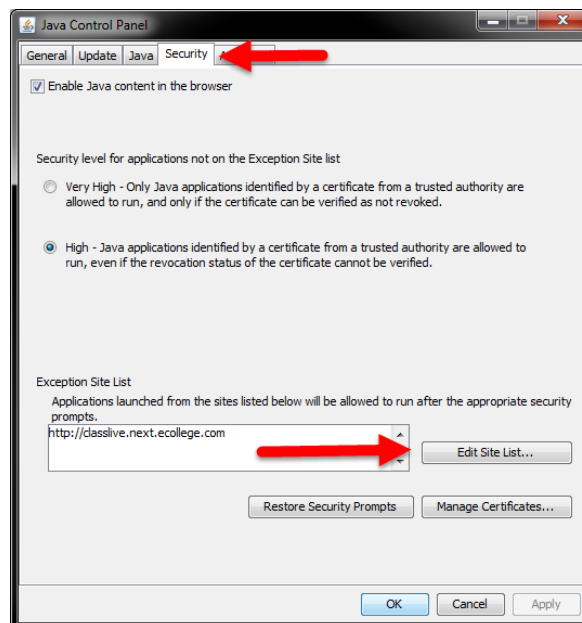
Users may experience a new error/security message when trying to access ClassLive Pro inside of their online course (Screenshot below). This is due to security updates made to the Collaborate software.

- This message has been consistent, but not limited to, Java 8 Update 31.



Solution: Add ClassLive Pro to Java's Exception Site List

- Go to Start Menu—Control Panel—Programs; You should see the Java icon towards the bottom, Right Click and Select Open. Or Type “Configure Java” in the Start Menu Search
- Once you are in the Java Control Panel, Select the “Security” tab and then “Edit Site List”
- Select “Add” and Copy & Paste the following:
<http://classlive.next.ecollege.com>



- You will then receive a Security Warning that warns against “Including an HTTP Location” (screenshot). The software is trusted, Press “Continue”.
- Close out all browsers and try accessing ClassLive Pro again. Remember to only use Internet Explorer or FireFox.

