



Curriculum Vita 2017

Instructor: Mattie Lanée Dunlap, Head of Technical Services

Academic Department: Higher Education and Learning Technologies

University Address: James G. Gee Library
Texas A&M University-Commerce
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EDUCATION

Master of Business Administration
Southern Arkansas University, 2013

Master of Science in Information Science
University of North Texas, 2006

Bachelor of Science in Marketing
University of Arkansas at Monticello, 1991

PROFESSIONAL EXPERIENCE

2015 – present, Head of Technical Services, Texas A&M University – Commerce

2007 – 2014, Systems, Electronic Resources and Reference Librarian, University of Arkansas at Monticello

2004 – 2006, Access Services and Reference Librarian, University of Arkansas at Monticello

1999 – 2004, Library Supervisor I, University of Arkansas at Monticello

1995 – 1999, Library Academic Technician III (Circulation Manager), University of Arkansas at Monticello

1994 – 1994, Library Academic Technician (Interlibrary Loans Manager), University of Arkansas at Monticello

TEACHING EXPERIENCE

2015 – present, Adjunct, Assistant Professional Faculty, Texas A&M University – Commerce Administration of School Libraries (LIS 540)

PUBLICATIONS

- Dunlap, L. (2008). Six Steps to Implementing an Instant Messaging Reference Service. *Arkansas Libraries*, 65 (3), 20 – 22.
- Dunlap, L. (2008). Professional Development at Your Fingertips. *Arkansas Libraries*, 65 (1), 24 – 25.
- Dunlap, L. (2007). A Game Plan for Student Employee Orientation. *Arkansas Libraries* 64 (3), 9 – 11.
- Dupree, S., & Dunlap, L. (1996). Start Your Engines: Search Tips for Using World Wide Web Indexes. *Arkansas Libraries*, 53 (5), 3 – 5.

PRESENTATIONS

- “Google Analytics and Your OPAC”. Arkansas Innovative Users Group (ArkiUG), University of Arkansas at Little Rock, Little Rock, AR, June 2008.
- “Joy of Reading Night: The Plays of August Wilson”. University of Arkansas at Monticello, Monticello, AR, February 2007.
- “Copyright Questions and Answers”. University of Arkansas at Monticello, Monticello, AR, August 2006.
- “Copyright for Educators”. University of Arkansas at Monticello, Monticello, AR, August 2005.

SERVICE

University:

Texas A&M University – Commerce

- Member, Electronic and Information Resources Accessibility Committee, 2016 - present
- Member, University Diversity and Inclusion Committee, 2015 – present
- Head, Collection Development Committee, 2015 – present
- Member, LibQual Committee, 2015 – present

University of Arkansas at Monticello

- Member, General Education Committee, 2009 – 2014
- Member, Human Relations Committee, 2006 – 2014
- Member, Student Affairs Committee, 2005, 2011 – 2014
- Member, Strategic Planning Committee, 2013 – 2014

Profession:

- Chair, Arkansas Innovative Users Group, 2010

Vice Chair, Arkansas Innovative Users Group, 2009
Member, Circulation Functional Expert, Innovative User Group Enhancement
Committee, 2007 – 2009

Community:

President, Friends of the Monticello Public Library, 2012
Board Member, Friends of the Monticello Public Library, 2010 – 2013
Second Vice President, National Association of University Women Monticello Branch,
2006 – 2009