

Devin Giles

Licensed Master Social Worker

103816

LCSW in progress

Motivating, committed social work professional with 4+ years' experience in case management, client needs assessment, and program administration. Passionate communicator with excellent risk assessment, interviewing and follow-up skills. Demonstrated expertise in intake assessment, relationship building, crisis intervention and care plan development. Trustworthy in handling highly confidential information; and articulate in preparing detailed, thorough plans and agreements. Knowledge of HIPAA requirements and guidelines. Committed to cultural awareness, developing life changing treatment plans, and providing effective client care.



469-810-3060



Devin.Giles@tamuc.edu



Dallas, TX

RELEVANT SKILLS

Client Needs Assessment

Child Development

Preparing Reports

Case Management

Conflict Resolution

Microsoft Office Suite

Cultural Sensitivity

Youth Services

Crisis Intervention

Behavioral Planning

Excel, Outlook, Powerpoint

Electronic Database Management

State/Federal Regulation

Care Plan Development

Behavior Analysis

Intake Interviewing

Utilization Management

Event Coordination

Client Interviewing

Contracts & Agreements

Caseload Management

Active Listening

Project Management

Legal Documentation

Referrals

PROFESSIONAL EXPERIENCE

Learner Support Manager – Per Scholas

Dallas, TX | May 2021 – present

Scope: Provide case management services to adults involved in Tech training courses. Overseeing 8 of the 17 campuses

- Conduct 1 on 1 sessions to address client's needs
- Facilitate mental health workshops to anywhere between 200-500 learners
- Overseeing 4-5 BSW/MSW interns
- Collaborating with instructors, managing directors, career coaches, and financial coaches to address client needs.

Intake Coordinator PRN– Greenhouse Treatment Facility

Grand Prairie, TX | July 2020 – Oct 2021

Scope: Conduct Psychosocial of patients struggling with substance abuse In order to determine the appropriate level of care.

- Complete Psychosocial of incoming clients and determine if inpatient or outpatient care is needed.
- Assign clients to a treatment team that consists of a therapist, case manager, and primary care physicians
- Use the DSM-5 and ICD-10 codes in order to provide accurate diagnoses for clients.

Family Intervention Specialist – Youth Villages

Manchester, NH | Nov 2020 – April 2021

Scope: Provide in-home intensive therapy to at risk youth and their families. Supporting families through collaborative problem solving, crisis intervention, safety planning, and strength-based practices.

- Holds a case load of 4 families
- Holds in home family sessions with each family three times a week. Providing clinical services to enhance the family structure, and restoring
- Create treatment plans for each family every two weeks. Using clinical knowledge to create treatment goals that best fit the youth and the family.
- Working along school partners, juvenile probation officers, and the Division for Children, Youth, and Families to ensure that youth and families are being provided the support needed to regain family harmony
- Working with families to learn the philosophy of Collaborative Problem Solving
- Provide families with on call availability during the week

STUDENT CASE MANAGEMENT ASSISTANT - Texas A&M University

Commerce, TX | Aug 2019 – Dec 2020

- Identified and provided immediate support to students in crisis, quickly responding to all crisis and emergency situations
- Performed routine client/case follow-ups, following clear and approved outlines in accordance with university and government-regulated protocol
- Currently operate and maintain social media networks for marketing student services, events, resource links, tips, and information
- Evaluated resources and care plans against client needs/goals, suggesting adjustments to Case Manager when consulted
- Collaborated with Emergency Operations Center to provide assistance with numerous health & wellness, social, and financial

- resources: COVID-19 assistance, isolation assistance, and other government aid
- Monitored student attendance and progress for plan reinforcement, readjustment, or redesign

INTERNSHIP EXPERIENCE

AUSTIN STREET CENTER HOMELESS SHELTER

Dallas, TX | MAY 2019 -AUG 2019

- facilitated client intake processing, performing new client assessments in compliance with city, state, and agency requirements F
- provided clients with housing and stabilization resources, employment resources, and on-site mental health services P
- Partnered with outreach services to include: North Texas Behavioral Health Authority, Dallas County Health & Human Services, City of Dallas Office of Homeless Solutions, North Texas Food Bank

EDUCATION

Master of Social Work, Texas A&M University, Commerce, TX

DEC 2020

Bachelor of Social Work, Magna Cum Laude, Texas A&M University, Commerce, TX

DEC 2019

ORGANIZATIONS

NASW Member

May 2020-Current

Advocates at A&M University, President

SEP 2019

Awards

Nicki Minaj's Student of the Game Scholarship

Fall 2018

Brenda Moore School of Social Work Scholarship

Fall 2019

NASW Texas- North Central Student of the Year

2020