**Academic Concierge**
The Academic Concierge, as a member of the Student Success Team, serves as a student’s connection to the A&M Commerce Community, through the embedded Student Success Centers in each of the University Colleges. Working collaboratively with academic advising and financial aid, the Academic Concierge is responsible for providing an unparalleled level of service and support to students that promotes student success. The Academic Concierge facilitates an interactive process that empowers students to meet academic goals and identify and overcome challenges to create a path to success at the university.

**Academic Advisor**
The Academic Advisor, as a member of the Student Success Team, serves as the student’s academic connection to the A&M Commerce Community, through the embedded Student Success Centers in each of the University Colleges. Working collaboratively with the academic concierge and financial aid, the Academic Advisors work with undergraduate students on program and course selection; discusses career goals and academic requirements; supports enrollment management initiatives; coordinates the preparation for and participates in new student orientations; supports retention initiatives within the college; provides information on and refers students to University resources.

**Financial Aid Advisor**
The Financial Aid Advisor, under direction, awards a financial aid package that conforms to all Title IV regulations as well as state and university policies to eligible TAMU-C students. Assists in facilitating workshops and learns to make presentations on and off campus to groups regarding financial aid and scholarships.