

# Proctorio Checklist for Before Starting Exam

1. Check your internet connection: <https://www.speedtest.net/> (recommended 2 Mbps minimum).
  - a. **A wired connection is best for reliability**, if possible, rather than Wifi. *Mobile connections like 4G are not recommended unless verified to be working well and consistent before starting the exam.*
2. Make sure to **use Google Chrome** and double check the Proctorio extension is installed by going to <https://getproctorio.com/>.
  - a. When you install Proctorio, be sure you allow the extension to be enabled on Incognito sites and files and not just websites. [Click here for directions.](#)
3. Make sure you have a properly working webcam and microphone and that you are using the latest version of Google Chrome.
  - a. Webcam check: <https://webcamtests.com/>. Click the "Test my cam" button and wait for the test to complete.
  - b. Mic check: <https://www.onlinemictest.com/>. Click the play button. If the lines move when you talk, your mic is working.
  - c. Chrome version check: <https://support.google.com/chrome/answer/95414>
4. Close all other browsers and tabs and clear the history and cache in Google Chrome before the exam begins. [Click here for how to clear the cache.](#)
5. Make sure to open the exam only **after the start time and not before.**